



Wickham Market Medical Centre



Spring 2021 Newsletter



COVID-19 Vaccination Update:

Our COVID vaccinations are being run by the GP Federation at Woodbridge Community Hall. They have successfully offered first vaccinations to all patients 50 and over and are now well into inviting people for their second dose as well as those between 18 and 50 years of age

Any patient over the age of 50 or clinically extremely vulnerable who either initially declined the offer or now requires the vaccine for another reason will need to go to the NHS mass sites. They can be booked via dialling 119.

We would like to pass on our thanks to the huge amount of volunteers who have supported the Federation with the programme

COVID Restrictions

We would like to take this opportunity to thank patients for their ongoing support of the practice through these difficult times, the words and letters of appreciation to the staff have been overwhelming

We are continually reviewing the current restrictions in place and will continue to screen all patients prior to entering the practice. For the time being access will still be via the three new entrances, however we are following national guidance and hopefully will be opening up the building for more access in the near future subject to Covid restrictions



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Staff

Sadly we are saying goodbye to the following staff

Jill our medical secretary and Lee our receptionist are retiring in April, we wish them all the best in their retirement.

We also want to wish the best of luck to three members of our admin team; Abigail, Niamh and Leigh who have who have decided to leave the practice to further pursue their careers. However Leigh will still be indirectly working with the practice as she has taken up an exciting new position within our Primary Care Network

We would also like to thank Dr Charlotte Ridout for her hard work and support of the practice and wish her the very best in her new role at another practice.

Staff

We are very pleased to welcome to the following new staff to the

Amber Hanks our new Business administration apprentice, who joined us in November.

Julie-Ann Rayner, an experienced administrator who joined us in December.

Chloe Bond, will be joining us at the beginning of April as an administrator.

Jayne Watkins , medical secretary and administrator joins us in April.

Clare Vorstius– Ling an experienced nurse to the practice, will be joining the practice in April.

Dr Charlotte Wayne an experienced GP who will joining the practice in May. And will be working six sessions a week. All of Dr Ridout's patients will be registered with Dr Wayne.

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E Consulting

With the ever growing pressures on GP Surgeries, we are continually looking for ways to improve access for our patients.

We introduced eConsult in 2019 and have seen the uptake increase substantially over the last year.

E-consult is an online service with several functions:-

- Helps patients to self diagnose using a symptom checker and self-help information
- Helps patients determine the most appropriate place to go to get help with health conditions, this may be a GP, Pharmacist or 111
- Provides a mechanism for patients to submit a secure on line consultation direct to a GP
- Enables sending an electronic request to your GP for a 'Sick Note' and other administration requests

Sending an e-consult is really simple, just visit our website click on the link and follow the instructions. You will receive a response within 3 working days .

To find out more visit our website: <https://www.wickhammarketmc.nhs.uk/> or speak to one of our receptionists.

Rendlesham Refurbishment:

We are very pleased to inform patients that the refurbishment at our branch surgery in Rendlesham has very nearly been completed, unfortunately here have been some delays due to Covid, but we are looking forward to being able to open the surgery in the near future subject to Covid restrictions.

Hearing Care Centre:

Did you know that local hearing specialists, The Hearing Care Centre, run private clinics at WMMC for hearing care and earwax removal?

Established in 1998, this multi-award winning company hold audiology clinics on alternate Thursdays and earwax removal clinics on alternate Tuesdays.

Their clinicians wear full PPE and follow a strict infection control policy, ensuring that your safety is their number one priority. You do not require a referral and appointments can be made by calling 01473 230330 or



Patient Group



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Patient Group Vacancies

We currently have some vacancies on our patient group, if this is something that would be of interest please contact the chair or vice chair for more information.

Easter Bank Holidays

Please note the practice will be closed on Good Friday and Easter Monday



Happy Easter

We would like to take this opportunity to wish everyone a happy and enjoyable Easter.

James 100km for Cancer Research

James, one of our administrators, has successfully run 100km throughout march, in memory of his grandparents raising an amazing £975 for cancer research.